How to clear the cache in Internet Explorer (IE)

Open Internet Explorer and click on the gear in the upper right hand corner.

Select Internet Options.

On the General tab, under Browser History heading click the Delete button.

The top section “Preserve Favorites website data” has a check, this will not be deleted. Make sure there are check marks in “Temporary Internet and website files, Cookies and website data, and last History.” Then click the Delete button on the bottom. On the Next screen click the ok button and re-start your browser.