Assumption University

Financial Aid, Student Accounts and Information Technology & Media Services

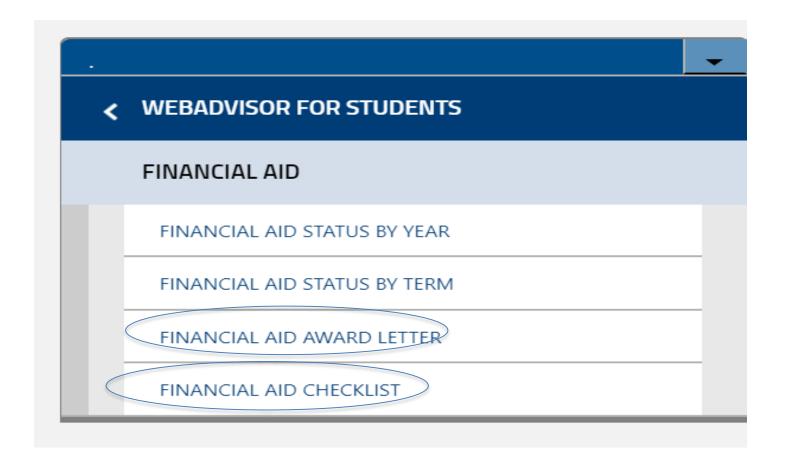First Year Student Orientation

July 2020

Office of Financial Aid

My Financial Aid
My.assumption.edu

Federal Direct Loans – Students
(Subsidized & Unsubsidized)

Students need to accept their federal direct loan(s).

- Log into **studentaid.gov** with FSA ID (student's) from the FAFSA
- Sign the MPN (Master Promissory Note)
- Complete Entrance Counseling

Assumption University

Considering School	In School	Parent	In Repayment
I'm thinking about going to college or a career school.	*I'm in the process of earning a degree or certificate.*	*I want to help my child pay for college.*	*I have loans I need to repay.*

Studentaid.gov

We're here to help you access and manage your financial aid.

If you filled out the FAFSA® form, you may have been offered grants, work-study, and loans. Before you receive a loan or TEACH Grant, you must complete counseling and carefully review and sign your agreement.

POPULAR TOPICS

Renew Your FAFSA® Form

Apply for a PLUS Loan for Graduate School

Complete a Loan Agreement (*Master Promissory Note*)

Complete the Annual Student Loan Acknowledgement

Complete Loan Entrance Counseling

Outside Scholarships

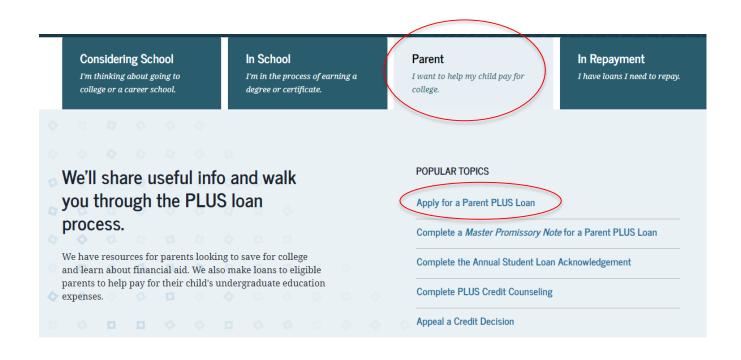Students need to report outside scholarships to the Office of Financial Aid

- Complete Outside Scholarship Reporting Form - www.assumption.edu/FAOutside
- Outside scholarship funds are considered financial resources
- A revised award letter will be sent to student once funds are reported

- Funds must be forwarded to Student Accounts Office before they can be applied as a credit against bill

Assumption University

Financing Options

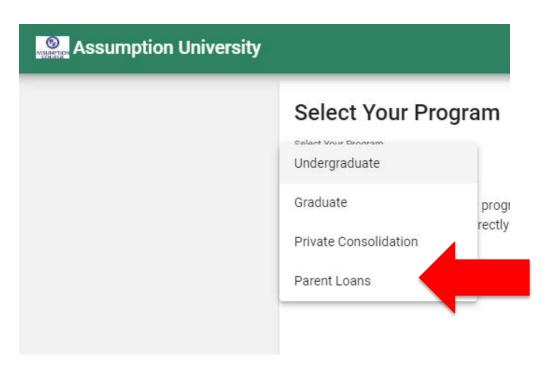**Federal Direct PLUS Loan**

- Parent is the borrower, FAFSA completion is required
- 5.3% fixed interest rate with 4.236% origination fee deducted
- Repayment begins within 60 days of full loan disbursement or can defer
- Apply at www.studentaid.gov (parent borrower)

Financing Options

Additional Parent Loan Options

- Go to Elmselect.com and enter Assumption's name on the home page
- Select Parent Loans from the drop down menu
- You can always check with your local bank or credit union for parent loan options

Financing Options

Additional Student Loan Options

- Students have limited credit history, so private loans typically require a credit worthy co-signer (does not have to be a parent)
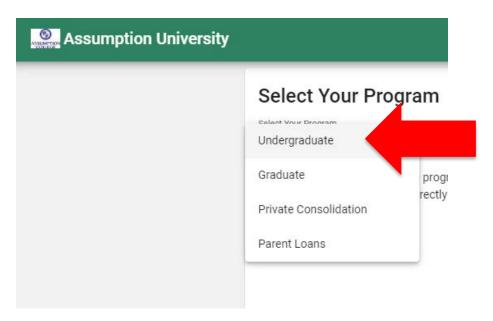
- Co-signers share legal liability for the debt, but many private student loans have a co-signer release option once the loan is in successful repayment

Financing Options

Additional Student Loan Options

- The repayment terms on a private education loan vary by lender. With some lenders, repayment begins immediately. Other lenders may allow borrowers to defer loan payments

- Go to www.elmselect.com and select "undergraduate" to compare private student educational loans

Loan Processing

- Private loan applications can take up to two weeks for the lender to process so apply well before your payment is due.

- Once a loan application is approved, all required paperwork must be completed before the lender or Federal Student Aid (for Parent Plus loans) will send the loan to Financial Aid to certify.

Assumption University

Loan Processing

- Financial Aid will certify the loan by verifying student enrollment and loan amount.

- Keep in mind that loan volume is high during the summer and could take up to 10 business days before a loan will appear as a credit on your student's bill.

- Students can view their aid and see when loans have been added at my.assumption.edu

Student Accounts

Student Account Center
Do you need Access?
(myassumption.portal)

What is the Student Account Center (SAC)?
SAC is a portal that presents comprehensive student account information including Account Summary, Activity & Billing Statements with options to pay your bill including enrolling in a payment plan.

How to access the SAC:
Note: Due to student privacy regulations (FERPA), initial access to the SAC is granted to the student at my.assumption.edu. Students receive their portal log-in information (user name@assumption.edu & password) within a mailing from Res life in May or at freshman orientation.

Next Steps:
1. To log into your SAC, you would first need to log into my.assumption portal
2. Once logged in, the SAC tab is dark blue located on the left

Student Account Center

≡ Menu
Assumption College Portal → Students
Home

3. If you would like help to manage the account, request your student to provide you access via the Manage Account Tab in SAC
4. Once access is requested by your student, you will receive an e-mail from Nelnet/TMS* with instructions on how to register as an authorized user of the SAC.

Thank you,
Assumption College, Students Accounts Office

*Nelnet Campus Commerce/TMS, SAC administrator for Assumption College

Assumption University

Once you are a registered user
log in at assumption.afford.com
using your student account center credentials

Welcome

Make payments to Assumption University, or learn more about how
to do so using the information below.

Choose a Login Method

**Login with Student Account Center
Credentials**

Login

Login with school credentials

Go

Payment Options

- Assumption University uses electronic billing and payments through the Student Account Center (SAC). This is the recommended safe secure method of payment

- ACH (e-Check) – One-time payments made through SAC are secure and post in real-time 24/7.
  - Payments may be made by checking or savings account.
  - You will need your bank routing number and account number in order to process the payment
  - Credit card payments available through SAC - charge a convenience fee

Payment Options

Payment Plans

- Both Fall 2020 and Spring 2021 semesters have a payment plan option

- No interest, $40 enrollment fee for each semester.

- Enrollment is quick and easy made through the Student Account Center. The first payment and enrollment fee are due at time of enrollment with next payments due the 1st of the month.

- Authorized users can see the details of payment plans within SAC under the payment plan enrollment tab.

Assumption University

Payment Options

Electronic Student Payments

- Payments should be made electronically through the Student Account Center(SAC). One-time payments made through SAC are secure and post in real-time 24/7.

- 529 Plans if you are using funds from a 529 account as payment we highly recommend that the owner of the plan have the funds electronically transferred to their bank account and then make a one-time payment through the student account center. This will allow you to have documentation the funds disbursed to the student account, as well as save on the time of processing a paper check.

Assumption University

Fall Semester Bill

Student Accounts

- Fall 2020 billing statements will be available electronically through SAC after students are enrolled and placed in housing (by the end of 1st week in July)

- Email alert will be sent to the students' AC email and to all authorized users within SAC

- Payment due date is Wednesday, August 12th

Assumption University

Fall Semester Bill

MA State law and student health insurance

- MA state law – requires all full-time students must have student health insurance coverage. Students may enroll/waive this coverage electronically through the SAC once they have been charged for Fall 2020. Within the student account center is a link to enroll/waive.

Assumption University

Payment Options

- One-time payment through Student Account Center

- Payment Plan

- Parent and/or Private student loans

- Books & Supplies- Barnes and Noble run the Assumption University's bookstore. Book and supplies can be purchased here or wherever a student chooses. However, please note that books and supplies cannot be charged to the student account. You will need to pay at time of purchase.

Loan Logistics

- Once the semester is underway loans normally disburse to student account via EFT (electronic funds transfer)

- Loan funds will be paid to student's account in two disbursements

- Once the student account has a true credit (all financial aid funds are disbursed) a refund can be requested by contacting Assumption University's Student Account Office

  studentaccounts@assumption.edu or (508) 767- 7351

Assumption University

Information Technology

&

Media Services

Information Technology & Media Services

- Manages the University's central IT and Media infrastructure including computer, network, application and video use in support of all academic, student and administrative use. IT&MS provides this support in service to the mission of the University by:

- Supporting and delivering on the University's strategic technology plan.

- Enabling and delivering the necessary computing and network resources in support of all university administrative and academic endeavors.

- Demonstrating our commitment to meet the University's current and future computing requirements in collaboration with all our customers.

- Delivering service and organizational excellence.

- Providing a secure and cost-effective infrastructure that allows the creation, networking and storage of Assumption University information and data.

Assumption University

Information Technology & Media Services

- These vital services will be created and managed by IT&MS in support of the Assumption University's mission.
- The IT Center, which houses the main computer room, 4 computer labs and 8 classrooms for collaborative teaching and learning.
- The Founders Hall Computer Room, which houses all campus telephony and acts as a second computer room.
- Pervasive wireless networking throughout the entire campus
- The DiPasquale Media Center, which offers multi-media and video production and two production studio classrooms.

Computer Needs

Windows OS	Macintosh OS
Windows 10 or better	Apple OS 10.13 or better
40 Gb Free disk space (The more the better)	40 Gb Free disk space (The more the better)
8 Gb of RAM (The more the better)	8 Gb of RAM (The more the better)
Anti-virus software that runs continuously.	An Ethernet Port or A Thunderbolt to Ethernet Adapter

Assumption University

Labs on campus

- Assumption has 4 designated computer labs and 8 computer classrooms, equipped with PC, Mac or dual-boot computers.

- The d'Alzon Library also has numerous desktop and laptop computers available for student use.

Printing on Campus

- Students can bring USB wired printers
- Wireless printing is not supported
- Houndprint and MobilePrint stations across campus
- Print from your phone, computer, tablet to any Print Station

Security

- Phishing attempts are prevalent across email
- Hover over links
- Don't click on links from people you don't know
- No one legitimately asks for your password via email.
- If you are unsure, contact the Helpdesk
  Helpdesk@assumption.edu
- Antivirus required on all Windows computers
- File Sharing is illegal

How to connect to the internet

- Students can log on to ACStudent with their username and password

- Connect your mobile device, laptop or desktop

- Users cannot connect PlayStation, Xbox, streaming devices or Personal Assistants to wireless.

- Gaming systems will need to be wired

- Personal wireless routers are not allowed on the network

Can I connect my…

- Smart TV: Yes but wired only, no wireless streaming
- Gaming system: yes but only wired. Wireless gaming is not supported
- Google Home, Alexa, Roku (devices without an ethernet port): No
- Apple TV: Yes but wired only.
- Only TVs with a **Clear QAM** tuner in them can view the service for standard Cable TV.

Do I need any to purchase software?

- If you are running Windows, you will need an antivirus software

  - One can be provided if you do not have one

- Microsoft Office is free for all students

- Lab computers across campus have SPSS, Adobe Suite, Mathematica, Spartan, Avid, MATLAB, etc. installed.

- Discounted software can be purchased here: https://assumption.onthehub.com/

Assumption University

TV Service

- Only TVs with a **Clear QAM** tuner in them can view the service.
- Many TV models have a Digital ASTC tuner when they need a **Clear QAM tuner** to work on campus
- search online by the make and model of your TV or reference your TV's owner's manual for specific model information to find out what type of tuner your TV has.
- My.assumption.edu has TV lineup
- Smart TV's only run on ethernet

![Assumption University logo]

Quick Links

- Helpdesk: https://houndhelp.assumption.edu
- Houndmail: https://houndmail.assumption.edu
- Brightspace: https://mybrightspace.assumption.edu
- Portal: https://my.assumption.edu

Assumption University

Thank you!

Please Call the Helpdesk at 508-767-7060 or email us at
helpdesk@assumption.edu

Visit the Assumption University Technology Store
http://www.assumption.edu/store

Contact Information

Office   **Office of Financial Aid**

Building   :   Admission House

Phone: (508) 767-7158

Email: fa@assumption.edu

Office   **Student Accounts**

Building: Desautel Building (1st floor)

Phone: (508) 767-7351

Email: StudentAccounts@assumption.edu

Office   **Information Technology & Media Services**

Building: Information Technology Center

Phone: (508) 767-7060

Email: helpdesk@assumption.edu