Authentic Messages from the IT&MS Department about Passwords

We all need to be very cautious about emails that ask for passwords or ask you to go to web sites and fill in information about yourself. These are potentially virus or malware hoaxes.

At Assumption College, the IT&MS department will never ask you for your password. We will send messages about your password expiring and remind you to change it.

To Verify Messages from the Password Management system

- The sender (From) is helpdesk@assumption.edu
- The messages go out around 1:00 a.m.
- The subject line begins “IT&MS:”

To Verify Web Pages:

We will never ask you to click on links that are not using proper names (ie. 195.172.50.5/help).

Our password management system web address is: www.assumption.edu/password and has the College logo on the top.

Be cautious of web links that bring you to other countries, use numbers instead of names, or have funny looking domain names.