

# Blackboard Browser Settings & Compatibility Guide - Fall 2008

## PC - Compatibility Basics

Windows XP or Vista  
IE 6 or 7 with  
*\*.assumption.edu added to Trusted Sites*  
Firefox 2.0  
*Java plugin installed*  
*Session Cookies allowed*

## Mac - Compatibility Basics

OS X 10.3 – 10.5  
Firefox 1.5 or 2.0  
Safari 2 or 3  
*Java plugin installed*  
*Session Cookies allowed*

## Internet Explorer 6 (PC ONLY)

*NOTE: for Mac OS X browsers, access preferences via the Application Menu (ex. Firefox>Preferences).*

### **Enable Cookies:**

Tools> Internet Options>Privacy> Advanced>  
Check Override Automatic Cookie Handling (accept 1st party; block 3rd party) and check the option to always accept session cookies. OK back to Browser.

### **Enable Java:**

Tools> Internet Options>Advanced Tab > Scroll down to "Use Java2 v1.4.1 for <applet> (required restart) and check the box. OK back to browser and restart the machine.

### **Enable Javascript:**

Tools> Internet Options>Security Tab> Custom Level button>  
Scroll down to Active Scripting and enable all 3 options. OK back browser.

### **Get new page each visit:**

Tools> Internet Options>General Tab>  
In Temporary Internet Files section, click the Settings button> select Every visit to page. OK back to browser.

### **Discussion Board Issues:**

Tools> Internet Options>Security Settings>  
Scroll down to "Launching programs and files in an IFRAME" and choose Enable or Prompt. OK back to Browser.

### **BB Text Size too small:**

View> Text Size>  
Select a larger setting.

### **Cut, Copy & Paste:**

In the Edit menu, these options are disabled when the user has the Visual Text Box Editor enabled. User should use the buttons on the Text Box Editor's Toolbar in BB instead - or disable the VTBE:  
Tools> Personal Information> Set Visual Text Box Editor Options>  
Select unavailable and submit.

### **AOL Users:**

Minimize the AOL browser and double-click the Internet Explorer icon to open a new session to use Blackboard.

## Mozilla Firefox (PC & MAC)

### **Enable Cookies:**

Tools> Options> Privacy icon> Cookies> select "Allow sites to set cookies". OK.

### **Enable Java:**

Tools> Options> Content Icon> Web Features>  
Check the "Enable Java" box.

### **Enable Javascript:**

Tools> Options> Content Icon> Web Features>  
Check the "Enable Javascript" box.

### **Get new page each visit:**

Tools> Options> Privacy icon> History tab:  
Set "remember visited pages for the last 0 days". OK.

### **Popup Blocker Settings:**

Tools> Options> Content icon> Web Features>  
Click the "Allowed Sites" button>  
Add \*.assumption.edu> OK back to browser.

### **Clear Browser Cache**

Tools> Options> Privacy>Cache>  
Click Clear Cache Now button.

## Internet Explorer 7 (PC ONLY)

### **Default Settings:**

IE 6 recommendations are already set in IE 7, by default. Only additional recommendation is adding "\*.assumption.edu" as an exception to the Popup Blocker and included in Trusted Sites. Note that this list will be updated, as more information is available from experience in the field.

## Safari (MAC only)

### **Enable Javascript and cookies:**

Safari > Preferences> Security icon  
  
In the Web Content section, ensure the check boxes labeled Enable Java and Enable JavaScript are checked.

### **Enable Cookies**

Safari > Preferences> Security icon  
  
In the Accept Cookies section, ensure the radio button labeled Always is selected.

### **Disable popup blocker**

In the Web Content section, ensure the check boxes labeled Block Pop-up windows is unchecked